

We are pleased to welcome you in our holiday home in Poperinge. We find it important to make good arrangements with our guests. We are convinced that they contribute to the open and pleasant atmosphere of our House.

General:

On arrival the beds are made.

There are 3 bedrooms :

1 bedroom on the ground floor (1 double bed), 2 bedrooms on the 1st floor (1 with a double bed and 1 with a double and a single bed).

Extra covers are available in the cabinets.

Baby cot with linen available.

Available in the holiday home:

Kitchen: fully equipped:

washing up cleaner, all-purpose cleaner, scouring cream, kitchen towels, dish cloths, kitchen paper, coffee machine incl. coffee and coffee filters, mixer, water boiler, toaster, salt and pepper, large fridge/freezer.

Iron and ironing board.

Bathroom/ separate toilet: shampoo, shower gel, foam bath, hairdryer, toilet paper, hand soap.

Please provide your bath linen.

Highchair for a baby is available

Movable barbecue.

The house and the bedrooms can be completely darkened through shutters or velux blackout blinds.

The house is non-smoking.

Pets are not allowed.

Parties or similar events are not allowed.

Moving or splitting beds is not permitted. Taking outside some inventory-except of course for your meal outside-is not permitted.

During the rental period, the owner has the right to check the holiday home and inspect.

On the evening of your arrival the owner brings an introductory visit so that we can hear if everything is to your liking.

Damage:

If at your arrival a damage or failure is detected or if damage or deficiencies arise during your stay, please tell us asap please. Any actions can be taken immediately so that the consequences, any subsequent damage and disturbance stay minimal.

Payment:

Cost: depending of the rental period (see website).

Not included: bath linen (to provide it yourself), energy cost and tourist tax.

After you have reserved the property, we will ask you a deposit of 30% of the rental amount payable within the week after the reservation.

Account: BE87 7380 2686 6594 BIC code: KREDBEBB (account holder : Mareco Eddy).

Only when this payment is done, the reservation is final. The payment of the deposit means that you agree with all the conditions mentioned in this document.

The remaining amount must be deposited 3 weeks before the rental date, along with a security deposit of 350 EUR. VAT is not applicable.

The security deposit will be be refunded in full within the week after the stay (if no damage was reported/ found) with deduction of the energy cost (a picture with start and end position of the counters will be forwarded by mail) and the tourist tax (1.5 EUR per person per night).

Energy cost: heating oil (0.6 EUR/liter) ,city water (4.5 EUR/m³), electricity (0.3 EUR/ kWh), fire wood (0.24 EUR/kg.).

Cancellation:

Cancellation is possible until four weeks before the rental date.

If not, a cancellation amount of 200 EUR is charged.

Hour of arrival and departure:

Hour of arrival and departure are flexible.

A stay begins in principle from 4 p.m., but can be earlier. If you wish, you may ask for starting up the heating some hours before your arrival.

The day prior to the check-in we let you know how to obtain the keys.

Departure time: 13 h.-is negotiable.

Waste sorting:

o Rest waste: white box underneath the sink. It can be emptied in the gray bag ' waste ' in the storage room.

o Fruit and vegetable waste: small green bucket under the sink. Can be emptied daily in the grey large bucket outside.

o PMD (plastic, metal, bricks) : in the PMD bag in the storage room.

o paper & cardboard: paper and cardboard ' in plastic box ' in the storage room.

o broken glass: in plastic box ' glass ' in the storage room.

Day of departure:

o on the day of departure, we expect that the holiday home is left in a broom- clean condition.

o not mopping, cleaning is included in the price.

o not cleaning the wood stove, is included in the price.

o the kitchen with its entire inventory has been cleaned up and is clean.

o the dishwasher is empty and clean.

o the garden chairs are placed back in the garden shed.

o Bbq cleaning. **Cold** ashes can be put on the compost heap in the back of the garden. The grid is fully cleaned. Bbq without ashes placed back in the garden shed.

- o bed linen does not need to be removed.
- o the heating is turned off .
- o all doors and windows are closed.
- o the keys are left in the key safe (at the front door).

Landlord liability:

The owner shall not be liable for theft, accidents or damage, which was created during the stay.

In case of cancellation due to force majeure the owner can cancel the agreement without compensation (the amount already paid will be refunded integral).

In the case of a dispute only the courts of the judicial district of Ypres have jurisdiction, in which only the Belgian law is applicable.